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**Your new debit card  
will arrive soon.**

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October 18, 2021

Dear Aquesta Bank Client,

We're writing to provide you with information about your new United Community Bank debit card you will soon receive. As we fully integrate Aquesta Bank's operating system into United Community Bank's system, we remain committed to keeping you informed through clear and frequent communication.

Your new debit card from Mastercard® will continue to provide anytime access to your money when making purchases or withdrawing money from an ATM\*. Below are key dates and important instructions to keep in mind so you can enjoy the convenient use of your debit card without interruption.

**Friday, October 22** – We will mail your new United Community Bank debit card(s) on Friday, October 22. Your new card should arrive no later than Friday, November 5. If you do not receive your card by this date, please contact your banker or call us at 800-822-2651 for assistance.

For your security, your new United Community Bank debit card will arrive in a **plain white envelope with no bank name. Please keep the new card, but do not use it until after Friday, November 12 at 6:00pm.** Continue using your current Aquesta Bank debit card until then.

**Friday, November 12** – Your new Aquesta Bank debit card must be activated before it can be used. Activate and set your PIN by calling 800-992-3808. **Please activate, but do not use your new United Community Bank debit card until 6:00pm on Friday, November 12. Existing debit cards issued by Aquesta Bank may not be used after November 12 and should be safely discarded.**

**Monday, November 15** – Provide your new United Community Bank debit card number to any merchants currently using your debit card as a payment method for recurring bills.

We look forward to continuing the excellent care and personal attention you deserve. Please contact your banker, or call us at 800-822-2651 if you have questions or need assistance at any time.

Sincerely,

Gene Gibson  
Chief Administrative Officer- Community Banking  
United Community Bank

\*You may withdraw no more than \$500 in cash per day or exceed \$3,000 per day in transactions.