



WELCOME TO UNITED COMMUNITY BANK

Important information about the transition of your accounts from Aquesta Bank

October 11, 2021

Dear Valued Customer,

Welcome to United Community Bank! We are proud to join forces with Aquesta Bank to continue providing the local, friendly, and award-winning service you deserve. As a next step, we are approaching the transition of your account(s) from Aquesta Bank to United Community Bank next month.

As we shared in our last communication, our teams are working together throughout this transition to make the process as easy as possible for you. Enclosed you will find **information that will be helpful to you as your account(s) transition.** This includes a Privacy Policy, Terms & Conditions, and a United Community Bank Welcome Guide, outlining key details and milestones you will need to stay informed through the final transition of your account(s).

We will continue to keep you informed through additional communications and updates on our online transition page, ucbi.com/aquesta. Be on the lookout for additional communications and updates in the weeks ahead.

Once again, I want to welcome you to our United family. We look forward to meeting you and exceeding your expectations as you **experience the United Difference!** If you need assistance, please do not hesitate to contact your banker, call us at 800-UCBANK1 (800-822-2651), or visit ucbi.com/aquesta.

Thank you for the opportunity to serve you. It is our privilege.

Sincerely,

Rich Bradshaw
President and Chief Banking Officer
United Community Bank

United Community Bank is proud to be ranked #1 in Customer Satisfaction with Consumer Banking in the Southeast by J.D. Power, seven out of the last eight years, plus the #1 Most Trusted Bank. For J.D. Power 2021 award information, visit jdpower.com/awards

