



WELCOME TO UNITED COMMUNITY BANK

Important information about the transition
of your accounts from Progress Bank

March 10, 2023

Dear Valued Customer,

Welcome to United Community Bank! We are honored to partner with Progress Bank to continue providing the local, uncomplicated, and friendly service you deserve. As a next step, we are approaching the transition of your account(s) from Progress Bank to United Community Bank, which will take place the **weekend of April 15.**

Our teams are working together throughout this transition to make the process as easy as possible for you. Enclosed you will find information that will be helpful to you as your account(s) transition. This includes a Privacy Policy, Terms & Conditions, and a United Community Bank Welcome Guide, outlining key details and milestones.

We will continue to keep you informed through updates on our online transition page, ucbi.com/progress. Be on the lookout for additional communications and updates in the weeks ahead.

Once again, we want to welcome you to our United family. We look forward to serving you and exceeding your expectations as you experience the United Difference! If you need assistance, please do not hesitate to contact your banker, **call us at 1-800-UCBANK1 (1-800-822-2651), or visit ucbi.com/progress.**

Thank you for the opportunity to serve you. It is our privilege.

Sincerely,

A handwritten signature in black ink, appearing to be 'H. Lynn Harton'.

H. Lynn Harton
Chairman and CEO
United Community Bank

A handwritten signature in black ink, appearing to be 'David Nast'.

David Nast
President and CEO
Progress Bank

