



## Welcome to United Community

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May 8, 2023

Dear Valued Customer,

On Monday, April 17, Progress Bank officially became United Community. We are thrilled to welcome you to the United Community family! We are honored to be your banking partner, and we look forward to serving you.

Like Progress, United has always been focused on people. We abide by the same philosophy upon which Progress was founded, which is to simply treat customers and employees the way we would want to be treated. Together, our teams are committed to delivering the same personalized care you've always enjoyed from Progress, along with expanded services to further meet your needs, goals, and aspirations.

Our award-winning customer service, knowledgeable bankers, and full suite of digital banking services provide you the resources you need to meet your financial goals. If you haven't already, we invite you to experience our improved online and mobile banking services, access to new banking and mortgage solutions, and surcharge-free access to over 1,260 Publix® Presto! ATMs across the Southeast.

Our first priority is to make you comfortable in your new financial home. If you have any questions following the conversion of your accounts or if there's anything we can do for you, please don't hesitate to reach out to your local banker, call us at 1-800-UCBANK1 (1-800-822-2651), or visit [ucbi.com/progress](https://ucbi.com/progress).

Thank you for the opportunity to serve you. It is our privilege.

Sincerely,

A handwritten signature in black ink, appearing to read 'David Nast'.

David Nast  
State President  
United Community

