



**Your new debit card
will arrive soon.**

March 21, 2023

Dear Valued Customer,

As a next step in the integration process of Progress Bank to United Community Bank, you will soon receive your new United Mastercard® debit card.

Your new debit card will continue to provide anytime access to your money when making purchases or withdrawing cash.* United is also a member of the Publix® Presto! Network, which allows access to more than 1,260 ATMs nationwide with no fee.

Below are key dates and important instructions to keep in mind so you can enjoy the convenient use of your debit card without interruption.

Monday, March 21 – We will begin mailing new United Mastercard® debit cards on Monday, March 27. Your new card should arrive no later than Friday, April 7. If you do not receive your card by this date, please contact your banker or call us at 1-800-822-2651 for assistance.

For your security, your new United Mastercard® debit card will arrive in a **plain white envelope with no bank name**. **Please keep the new card, but do not use it until after Friday, April 14, at 5:00pm CT**. Continue using your current Progress Bank debit card until then.

Friday, April 14 – Your new United Mastercard® debit card must be activated before it can be used. Activate and set your PIN by calling 1-800-992-3808. **You can activate it at any time, but please do not use your new debit card until 5:00pm CT on Friday, April 14. Existing debit cards issued by Progress Bank may not be used after April 14 and should be safely discarded.**

Monday, April 17 – Provide your new United Mastercard® debit card number to any merchants currently using your debit card as a payment method for recurring bills to begin using on Monday, April 17. With the contactless payment feature and the ability to add your card to your mobile wallet, you'll benefit from fast and secure touch-free payment options.

We look forward to continuing the excellent care and personal attention you deserve. Please contact your banker or call us at 1-800-822-2651 if you have questions or need assistance at any time.

Sincerely,

A handwritten signature in black ink, appearing to read 'Gene Gibson'.

Gene Gibson
Chief Banking Administrative Officer
United Community Bank

**You may withdraw no more than \$500 in cash per day or exceed \$3,500 per day in transactions.*